

GRP ILUMINACION, S.A. (GRP) management team trying to guarantee the provision of the services and offer their customers a better service and products every day, in its activities of:

"Sales and marketing of electrical and electronic equipment. Design and production of electrical and electronic equipment for Airports. Design, development and production of Airport Control Systems."

Has established the hereby Quality Politics, supported in its Strategic Management Team and based in its:

Mission

GRP wants to be a reference supplier in the field of visual aids Without geographical limitation. GRP uses "AGL HYPERVISION" concept to reflect its mission of Airport Visual Aids integrator (AGL) integrating its own equipments together with third-parties'. This will result in more efficient and safer airports, which will benefit the Society as a whole.

GRP is committed in designing and producing electronic systems destined to airports with the goal of them being the most efficient, innovative and user friendly, providing a better cooperation between the different professional activities: installation, control and maintenance. Fulfilling our costumer's demands by means of our attention and professional behavior acquired through our extensive experience in the field of airport engineering and together with an instructed and qualified team for the development of our activity.

View

GRP has the future view of the production of integral and additive solution platforms. This means that they will be enhanced with technological improvements. Therefore, this will provide a reliable and safe platform in the supplying, operation and maintenance of the AGL.

Principles

GRP is an accessible and warm company, and its principal intention is to offer a professional quality-like service and a friendly and unbeatable service to our customers. Our activities is based on the principles of Leadership, Trust, Teamwork, Communication and Commitment.

GRP's quality service politics, according to the **UNE-EN-ISO 9001** is based on the following principles/commitments:

- Commitment of fulfilling all the Management System's requirements (regulatory and legal normative requirements according to the UNE EN ISO 9001, contractual and of any other kind).
- Commitment of continuous management system improvement.
- Commitment of controlling efficiently all processes and its effects on the Quality of our service, emphasizing:
 - Relations with customers.
 - Quality of the products and solutions commercialized.
 - High degree of adjustment to our customer's needs.
 - Personal counseling.
 - Fulfilling of handing timelines.
- Commitment to define the Quality Policy of our organization enhancing its awareness, understanding and application by our employees.
- Ensuring a rigorous control over purchasing and suppliers, assuring a wide range of products of the highest quality.
- Commitment of providing implication and awareness of our employees through the continuous formation of our workers, with the purpose that the crew assumes the **"Quality is everyone's business"** principle.
- Commitment of knowing the risks and opportunities that might affect the conformity of the process.

Madrid, 15th March, 2018.



Mr. Miguel Rivero Santana,
GRP ILUMINACION, S.A.U. Managing Director